



# Interagency Interoperability Oversight Group



## Telephone Meeting Summary Notes July 20, 2010

**Attendance:** Jim Douglas, Tim Quinn, Shane Compton, Mike VanDermyden, Carroll Alexander, Vaughn Stokes, Pat Stingley, Rich Kvale, Lawrence Gross, Jimmie Porter, Keith McAuliffe, Pete Roehrs, Shannon Tippet, Tom Wordell, Eileen Richey, Joan Guilfoyle, John King, Kolleen Shelley

*The group congratulated Vaughn Stokes for being named USDA CIO of the year.*

**BLM/FS Strategic Radio Program Partnership** – Jimmie Porter briefed the group on the status of this effort. The draft MOU is ready for signature, need Jim and Vaughn to figure out the signatory levels. Although the MOU isn't signed yet, there is a lot that can be done in the interim. Vaughn and Jim are both schedule to give additional briefings internally to gain support from respective leadership teams. Although this is a BLM/FS initiative, Jim and Vaughn both see this as an opportunity for all agency/bureau participation.

**ACTION:** Jim and Vaughn will determine where signature levels should be and get back to Jimmie / Xavi.

**ACTION:** Kolleen and Jimmie will prepare briefing materials for Vaughn to use in Washington the 2<sup>nd</sup> week of August. **DUE:** IIOG meeting in MN.

**Interagency Dispatch Improvement Project (IDIP)** – Tom Wordell gave a status briefing on the project (IDIP Status Report\_7\_20\_10.pdf). Vaughn stated that we are on target with plans but have not yet hit the bulls-eye. There is a huge need to standardize as every office is significantly different from the other. CAD is a good example, dispatch consoles are another. In order to maximize savings, standardization at all levels needs to be accomplished or we have missed the mark from the CIO technical point of view. We need to ensure that the telecommunications specialists for example share what advanced technology can do that might enhance or change dispatch needs and operations. Some of the new technology capabilities may help users re-define business processes. We do not need another study. Jim stated that in the upcoming meeting of the IDIP Steering Committee that the goals should be to think strategically not tactically. It is necessary to ensure that we are asking the right questions; defining what success looks like; address technology and staffing. We must be careful that we address the needs of all customers, not just those of fire. Vaughn offered to the other CIO's that he would like to hear from them regarding their interest in standardizing technology.

**Interagency Recognition of Security Controls and Credentials Memorandum of Understanding (MOU)** –

Jim shared a bit of history/background with the group regarding which signatory level might be best (Department CIO or Secretary). DOI concerns included the time it would take to obtain the Secretary signature. If expediency is important, this might be better signed at Dept. CIO level. The group stated that they would like to see Secretary level support for IIOG goals, etc.

**DECISION/ACTION:** Jim, Vaughn, Chris, Larry, Tim and Kolleen will discuss in MN to determine how best to move forward with gaining support and signatures.

**Service First 1IT** – Jim shared the decision to move the Service First 1IT group under the IIOG portfolio. This group was formed prior to the IIOG yet many of the projects they are working on are complimentary to IIOG efforts. It is more efficient to have them work with IIOG than as a separate entity. Kolleen will work with Joan Nadeau and the rest of the group to integrate their efforts into the IIOG portfolio.

**Help Desk Ticket Escalation MOU** – The project team is finalizing a proposed charter for the project. The charter will be ready for review during the August 2010 IIOG meeting.

**Frequencies** – Vaughn was wondering if anyone else had heard something about additional efforts to sell frequencies. He feels it is important for the IIOG to be aware of.

**ACTION:** Tim Quinn agreed to brief the group on this in August.

**ACTION:** If this is true, the IIOG needs to start talking about a strategic way to address the potential impacts. This topic will be on the August meeting agenda.

**Portfolio Update** – Kolleen gave a quick update on project status.

Access Authentication Phase II - **ACTION:** Kolleen will resend “homework” assignments to members responsible for finding members of this project team.

**ACTION:** Vaughn requested that in MN Kolleen share the steps necessary or recommended solutions to get projects in yellow or red status to green.

**August Meeting – Field Trip Details** – Kolleen and Keith shared details of the upcoming meeting in Minnesota and Wisconsin the week of August 1 – 6. Plans include discussions with stakeholders from Federal, Tribal, State and Local law enforcement agencies; a discussion on the Superior NF Radio System upgrade; presentation on the Minnesota Allied Radio Matrix for Emergency Response (ARMER); Wisconsin Department of Natural Resources Interoperable System for Communications (WISCOM); and a visit to Minnesota Interagency Fire Center (MIFC).